

**UNIFIED CARRIER LICENCE  
TELECOMMUNICATIONS ORDINANCE (Chapter 106)**

**WTT HK LIMITED (“WTT”)**

**A23. SIMPLE Phone Line Service**

Effective date: 8/07/11, Revision date: 28/1/14

The Service connects, as enabled by WTT's Smart IP Trunk service, the Internet Protocol Private branch exchange (“IP-PBX”) equipment (e.g. Cisco® Unified Communications 320 and Cisco SPA300 Series IP Phones) and its associated telephone set(s) installed at the Customer's premise to WTT's Network. The minimum subscription of the Service is 6 lines for a period of 12 months.

The Service provides the Customer access to the following features.

- A directory number for each phone-set designated by WTT
- A free directory listing
- Local direct dialing
- International direct dial (“IDD”) service unless specific call barring options are invoked
- Emergency 999 service access

Subject to the applicable tariff(s), terms and conditions, the Customer subscribing to the Service may also subscribe to the following services offered by WTT:

- 001/ 002/ 007 IDD services and IDD Call Plan, Diskette Billing and Authorization Code Billing

Service/ Activity	Charges (HK\$)
Purchase of IP-PBX Equipment and Telephone Set	\$80,000
Monthly Rental (per line) <sup>Note 1</sup>	\$800
Telephone-set Upgrade (per line/ per month) <sup>Note 2</sup>	\$500
Switch Upgrade (per line/ per month) <sup>Note 2</sup>	\$500
Installation Charge per line (per order/ per visit) <sup>Note 3</sup>	\$1,000
Relocation for All Extensions (per line/ per visit) <sup>Note 4</sup>	\$1,000
Reconfiguration/setting Changes (per line/ per order)	\$1,000
Change of Numbering (per line/ per order)	\$1,000
Reconnection of Service Disconnected (per line) <sup>Note 5</sup>	\$1,000
Usage Charge (per minute per line) <sup>Note 6</sup>	\$0.05
Outbound or Inbound Call Attempt (Successful or Unsuccessful)	\$0.05/call attempt
Number Port-in Charge (per number)	\$300/ number
Fast Track Order Service [Lead Time less than five (5) Business Days]	\$150/ line
Change service setting	\$400 per number per request
Change line type / Change service charge	\$800 per number per request

Notes:

1 Equipment(s) provided to the Customer by WTT under this option is the property of WTT and the Customer must not part with possession or control of the equipment(s) and shall be liable for any loss or damage to the equipment(s). Unless authorized by WTT, the Customer is not allowed to carry out any repairs, maintenance and reconfigurations to the equipment(s).

During the term of the Contract, WTT will at its own option and cost replace and repair the equipment(s) or any parts of the equipment(s) except replacements and repairs required as a result of any of the following events in which case the Customer must pay to WTT the repair or replacement cost and other testing or handling charges in respect of the equipment(s) or any part thereof:

- (i) accident, negligence or improper use of the equipment(s) or any part of the equipment(s);
- (ii) alteration, modification or repair of the equipment(s) by persons not authorised by WTT;
- (iii) removal or relocation of the equipment(s) without the prior written consent of WTT; or
- (iv) non-compliance with the environmental conditions for the installation of the Equipment.

2 Upgrade requests made by the Customer will not be accommodated unless it agrees to extend its contract for an additional 12 months from which the switch or equipment(s) is/are upgraded.

3 The standard wiring for the installation of the equipment(s) required for the provisioning of the Service must not exceed 50 metres and must be at the same floor of the same registered address of the Customer.

4 The Customer requesting for Relocation of the Service must relocate all the lines and the equipment(s) to the same registered office address.

5 The Customer requesting for Reconnection of Disconnected Service must ensure that its registered name and the installation address of the Service must remain unchanged before and after the reconnection. Applications for Reconnection of Disconnected Service will not be accepted after the Service has been disconnected for 3 months or more.

6 The actual amount of Usage Charge payable by the Customer will be calculated according to WTT's records and based on the minutes accrued between the seizure of a circuit and the release of the circuit.

In addition to WTT's General Terms and Conditions of Service, the following special conditions will apply to the Service:

1. The provision of the Service and installation lead-time is subject to WTT's Network coverage at the installation address.
2. Minimum subscription period for the Service is 12 months unless otherwise specified in the Order Confirmation.
3. The Customer shall not use the Service for any purposes not authorized by WTT or for any purposes that contravene the laws of Hong Kong and shall indemnify WTT for any losses or damages sustained.
4. The Customer shall be liable for any additional charges incurred due to regulatory changes or changes in interconnection charge arrangement between WTT and other service provider(s).
5. The Service does not support any lifeline devices and is not a telephone line-powered service.

#### **Rent-to-Own**

Subject to a 48-month contract and a monthly fee of \$1,000 per line, the Customer may choose Rent-to-Own IP-PBX equipment provided by WTT as part of the Service. The monthly fee includes installation and maintenance of the IP-PBX equipment.

The following Special Conditions shall apply to Rent-to-Own:

- (a) Rent-to-Own is for the sole use of the Customer. The IP-PBX equipment shall not be resold or used with any other services or products without WTT's prior written consent.
- (b) WTT may terminate the Rent-to-Own contract in respect of any item of the IP-PBX equipment, or in respect of all items of IP-PBX equipment which a Customer has subscribed, if, in relation to any item of IP-PBX equipment that has been provided to the Customer:
  - (i) any alteration, modification or repair is made to the IP-PBX equipment without the authorisation of WTT;
  - (ii) any parts not approved by WTT have been used in connection with the IP-PBX equipment;
  - (iii) the serial number on the IP-PBX equipment have been removed, defaced or altered; or
  - (iv) the IP-PBX equipment is re-sold, removed or transferred by the Customer without the prior written consent of WTT.
- (c) Risk of loss or damage to the IP-PBX equipment shall pass to the Customer on installation. Title to the IP-PBX equipment shall remain with WTT until such time as the Customer has made the last payment under the Rent-to-Own contract, at which time the title to the IP-PBX equipment shall pass to the Customer. After the title has passed to the Customer, the Customer shall be responsible for any repairs, maintenance, reconfiguration and warranty of IP-PBX equipment (if any) and WTT shall have no responsibility or liability to the Customer concerning the IP-PBX equipment.
- (d) The Customer shall provide a suitable environment for installation of the IP-PBX equipment as instructed by WTT.
- (e) If the Customer terminates the subscription to "SIMPLE Phone Line Service" at any time during the term of the Rent-to-Own contract, the Rent-to-Own contract shall immediately terminate and the Customer must pay to WTT the difference between the total cost of the provision of the IP-PBX equipment under the Rent-to-Own contract and the sum of all payments made by the Customer under the Rent-to-Own contract prior to termination.
- (f) During the first 6 calendar months of the term of the Rent-to-Own contract, the Customer may add additional items of IP-PBX equipment to the same Rent-to-Own contract. If the Customer wishes to add additional items of IP-PBX equipment after the first 6 months, the Customer will be required to enter into a separate contract, for a term of 48 months, in relation to that IP-PBX equipment.